

The Three Evolutionary Stages Of Product Management



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Job

Product Samurai @ Xebia

Experience

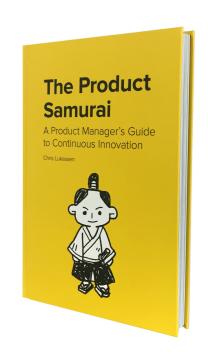
Thales, Saab, TomTom, Service2Media, various startups

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BEHAVIOUR



MINDSET



ACTION SOLUTION

PERFORMANCE



Product Leadership Roles

- > Break in groups
- Discuss
 - Who does what?
 - What is your title?
 - Responsibilities, tasks?
 - What is a managers job?
 - What is leaders job?
- > Present!
 - Drawings are awesome!

- Tribe Lead
- > Product Owner
- > Project Manager
- > Product Manager
- Marketing Manager
- Chief Product Officer
- > Head of Development
- Chief Executive Officer
- > Product Marketing Manager





First Stage: The Builder





The Builder

Discuss

- What does a builder do?
- What is his or her role?
- Why is that?
- With whom?

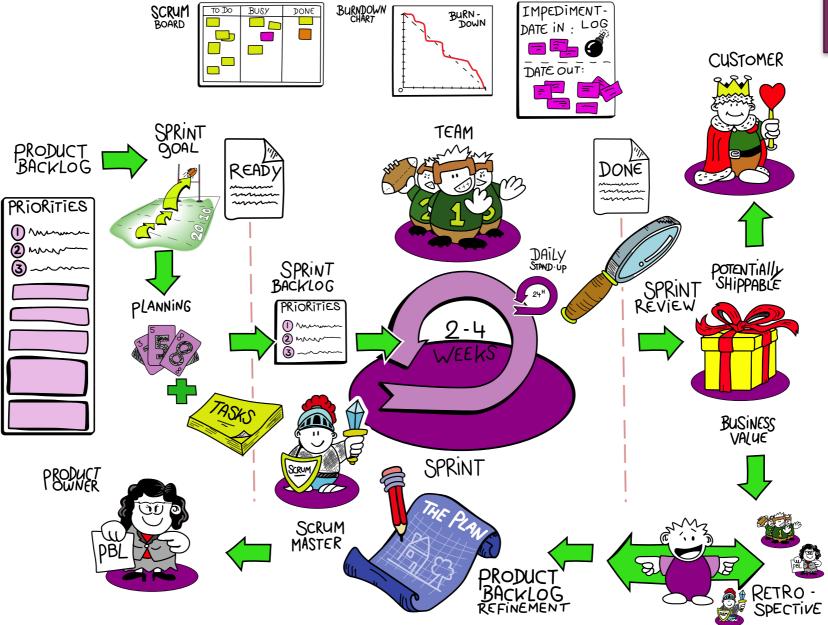
> Present:

- What makes a better Product Owner?
- Make a graphical depiction of the builder in the organization or Scrum Team







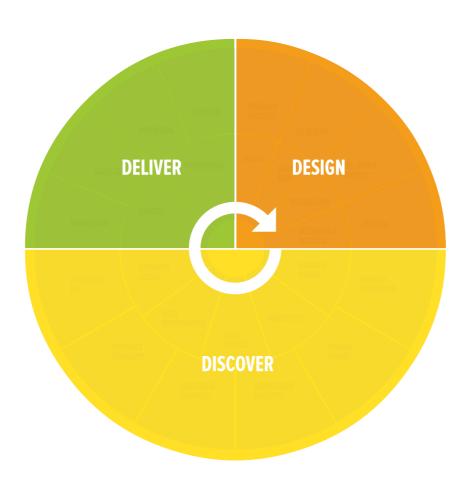




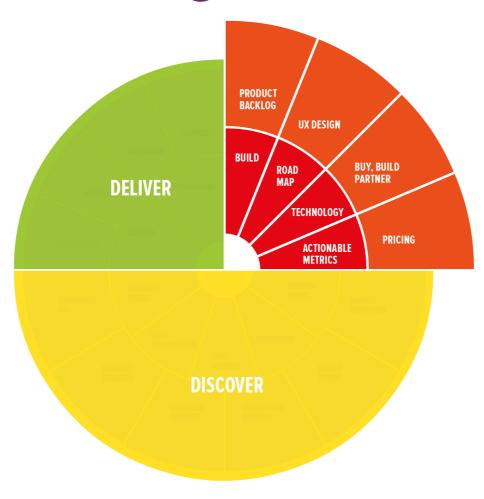
Second Stage: The Observer

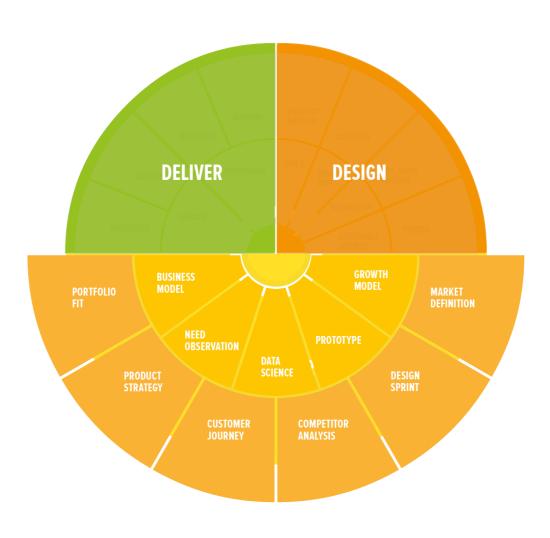




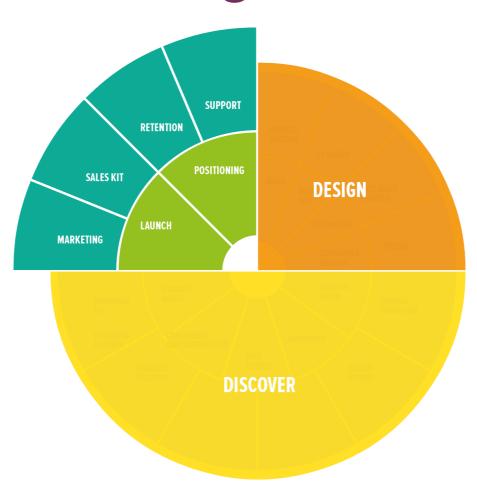


















The Observer

Discuss:

- Who does what?
- What is the consequence?
- What makes a better Product Manager?
- What is your current role?
- What would you like to do?

> Present

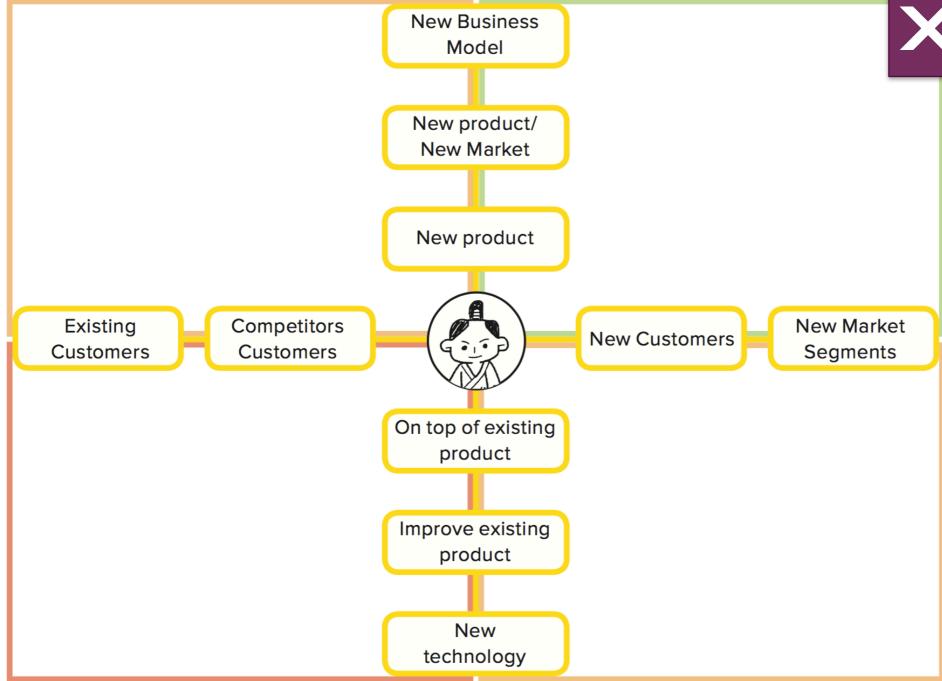
- Use post-its to mark your territory
- Explain how you handle the borders













The Chess Player

Discuss:

- What does my product need to stay successful?
- What projects am I currently running?
- Why is that?

> Present:

- Is there a gap?
- If so why, or if not, why not?









Leadership Styles

Discuss:

- Pick 2 scenarios you recently encountered
- What leadership style did you use and why?

> Summarize:

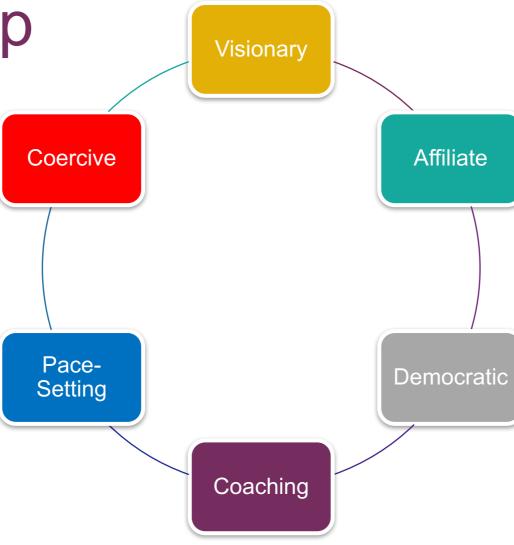
- What styles did we use?
- Does it make sense?





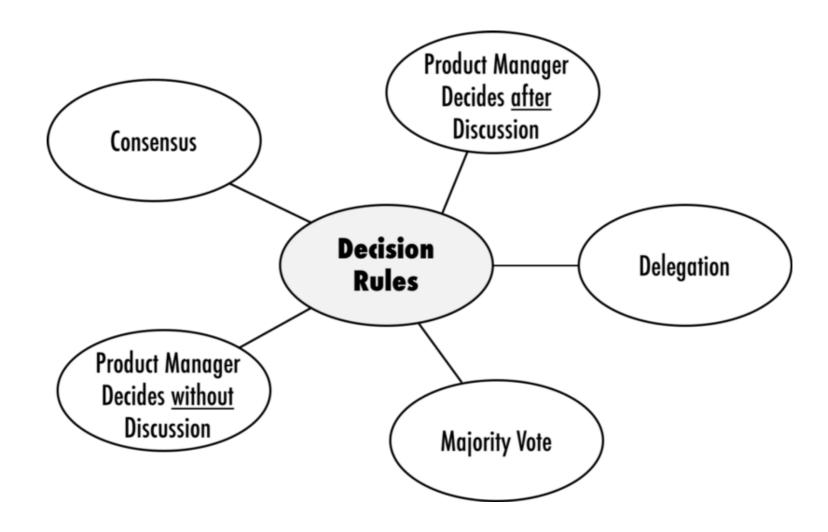


Leadership Styles





Democratic Decision Rules





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The 3 Levels

> Builders

- Transitioned to Agile way of working
- Low empowerment, efficiency metrics
- Lots of stakeholder management
- Main tasks are reactive and firefighting

Observers

- Transition to BusDevOps
 Culture
- Empowered and takes responsibility for results
- Outside-in thinking, customer journey, BMC, Design Thinking
- Releases that make impact



The 3 Levels

- Chess Players
 - Has a vision beyond product goal
 - Applies Lean Startup principles
 - Fails fast based on market insights
 - Entrepreneurship on portfolio level
 - Data driven decision making

- Seed conditions
 - Context awareness
 - Active involvement
 - Learn by doing
 - Sense-making



What does your dojo look like?







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